

June 29, 2012

### BY ELECTRONIC COMMENT FILING SYSTEM

Ms. Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12<sup>th</sup> Street SW Washington, D.C. 20554

And

# BY E-MAIL (HCcerts@usac.org)

Ms. Karen Majcher Vice President – High Cost Low Income Division Universal Service Administrative Company 2000 L Street NW, Suite 200 Washington, D.C. 20036

Dear Ms. Dortch and Ms. Majcher:

Re: WC Docket No. 10-90 -

Annual Reporting and Certifications Required of Recipients of High-Cost Support Pursuant to 47 C.F.R. § 54.313 (a)(2)

through (a)(6) and (h) Due July 2, 2012

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the rules and regulations of the Federal Communications Commission ("Commission"), 47 C.F.R. § 54.313(a)(2) through (a)(6) and (h), and Public Notice DA 12-729, released May 8, 2012, on behalf of Western Wahkiakum County Telephone Company ("Company"), accompanying this letter for filing with the Commission and with the Universal Service Administrative Company ("USAC") is an electronic original of the Company's annual reporting and certifications, due July 2, 2012, for service area(s) within Study Area 522451 for which the Company is a recipient of "high-cost support," as that term is defined in Section 54.5 of the Commission's rules and regulations, 47 C.F.R. § 54.5. The Company is a state-designated eligible telecommunications carrier ("ETC") and, accordingly, the information contained in the reporting that accompanies this letter may be limited to information that the Company is required to collect pursuant to the rules of the state commission that has designated it as an ETC, the Washington Utilities and Transportation Commission ("WUTC").

• P.O. Box 99 • Rosburg, WA 98643 • Phone: (360) 465-2211 FAX: (360) 465-9558 •

Ms. Marlene H. Dortch Ms. Karen Majcher June 29, 2012 Page 2

This filing includes, in addition to this letter, the following documents, pursuant to Section 54.313 of the Commission's rules and regulations:

- (1) ANNUAL REPORTING WESTERN WAHKIAKUM COUNTY TELEPHONE COMPANY ("COMPANY") PURSUANT TO REPORTING REQUIREMENTS FOR RECIPIENTS OF HIGH-COST SUPPORT, AS SET FORTH IN SECTION 54.313(a)(2) THROUGH (a)(6) AND (h) OF THE RULES AND REGULATIONS OF THE FEDERAL COMMUNICATIONS COMMISSION, 47 C.F.R. § 54.313(a)(2) THROUGH (a)(6) AND (h); and
- (2) COMPLIANCE CERTICATION OF WESTERN WAHKIAKUM COUNTY TELEPHONE COMPANY PURSUANT TO SECTION 54.313(a)(5) AND (a)(6) OF THE RULES AND REGULATIONS OF THE FEDERAL COMMUNICATIONS COMMISSION, 47 C.F.R. § 54.313(a)(5) AND (a)(6).

Respectfully submitted,

Steven M. Appelo Corporate Secretary

Accompanying Documents:

Documents (1) and (2) identified above

cc: Washington Utilities and Transportation Commission

# ANNUAL REPORTING OF WESTERN WAHKIAKUM COUNTY TELEPHONE COMPANY ("COMPANY") PURSUANT TO REPORTING REQUIREMENTS FOR RECIPIENTS OF HIGH-COST SUPPORT, AS SET FORTH IN SECTION 54.313(a)(2) THROUGH (a)(6) AND (b) OF THE RULES AND REGULATIONS OF THE FEDERAL COMMUNICATIONS COMMISSION, 47 C.F.R. § 54.313(a)(2) THROUGH (6) AND (b)

# OUTAGE REPORTING - §54.313(a)(2)

Detailed information on any outage' in the prior calendar year, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) At least ten percent of the end users served in a designated service area; or (ii) A 911 special facility, as defined in 47 C.F.R. 4.5(e).

Company Report: During calendar year 2011, the Company did not experience any outages, as that term is defined in 47 C.F.R. § 4.5, of at least 30 minutes in duration for any facilities it owns, operates, leases, or otherwise utilizes to provide any service for which it is a recipient of high-cost support, in any service area for which it is designated to be an eligible telecommunications carrier, that potentially affected (i) At least ten percent of the end users served in any such service area; or (ii) A 911 special facility, as defined in 47 C.F.R. § 4.5(e).

# UNFULFILLED SERVICE REQUESTS - §54.313(a)(3)

The number of requests for service<sup>2</sup> from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. The carrier shall also detail how it attempted to provide service to those customers.

Company Report: During calendar year 2011, the Company did not have any unfilled requests for service, as that term is understood by the Company to be used in 47 C.F.R. § 54.313(a)(3).

[continued on page 2]

<sup>&</sup>lt;sup>1</sup> As used in §54.313(a)(2), the term "outage" is understood by the Company to refer outage of any service for which the Company is a recipient of high-cost support.

<sup>&</sup>lt;sup>2</sup> As used in §54.313(a)(3), the term "service" is understood by the Company to refer to service for which the Company is a recipient of high-cost support

### NUMBER OF COMPLAINTS PER 1,000 CONNECTIONS - §54.313(a)(4)

The number of complaints<sup>3</sup> per 1,000 connections (fixed or mobile)<sup>4</sup> in the prior calendar year.

Company Report: During calendar year 2011, the Company received notice of two complaints (as that term is understood by the Company to be used in 47 C.F.R. § 54.313(a)(4)) per 1,000 connections (as that term is understood by the Company to be used in 47 C.F.R. § 54.313(a)(4)). Said two complaints were both regarding non-completing incoming long distance calls which were due to problems outside the Company's equipment and service area.

# ADDITIONAL VOICE RATE DATA - §54.313(h)

All incumbent local exchange carrier recipients of high-cost support must report all of their rates for residential local service for all portions of their service area, as well as state fees as defined pursuant to §54.318(e) of this subpart, to the extent the sum of those rates and fees are below the rate floor as defined in §54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

Company Report: As of June 1, 2012, the Company had the following rates for residential local service, as well as any applicable state fees as defined pursuant to §54.318(e), the sum of which, as of June 1, 2012, were below the local urban rate floor as defined in §54.318: None

Dated: June 29, 2012

WESTERN WAHKIAKUM COUNTY TELEPHONE COMPANY

<sup>&</sup>lt;sup>3</sup> As used in §54,313(a)(4), the term "complaints" is understood by the Company to refer to complaints filed with any governmental agency of which the Company has received notice and that pertain to service for which the Company is a recipient of high-cost support.

<sup>&</sup>lt;sup>4</sup> As used in § 54.313(a)(4) and applied to a local exchange carrier ("LEC") that is a recipient of high-cost support, the term "connections" is understood by the Company to refer to working access lines to which the LEC provides local exchange service and for which the Company is a recipient of high-cost support.

# COMPLIANCE CERTICATION OF WESTERN WAHKIAKUM COUNTY TELEPHONE COMPANY PURSUANT TO SECTION 54.313(a)(5) AND (a)(6) OF THE RULES AND REGULATIONS OF THE FEDERAL COMMUNICATIONS COMMISSION, 47 C.F.R. § 54.313(a)(5) AND (a)(6)

I, Steven M. Appelo, being of lawful age, state that I am Corporate Secretary of Western Wahkiakum County Telephone Company, that I am authorized to execute this certification on behalf of Western Wahkiakum County Telephone Company, and that the facts set forth in this certification are true to the best of my knowledge, information and belief.

On that basis and in that capacity, I certify the following:

SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES — \$54.313(a)(5) — that, with respect to services for which Western Wahkiakum County Telephone Company receives high-cost support,<sup>5</sup> Western Wahkiakum County Telephone Company is complying with applicable service quality standards and applicable consumer protection rules; and

EMERGENCY SITUATIONS - §54.313(a)(6) - that, with respect to services for which Western Wahkiakum County Telephone Company receives high-cost support, Western Wahkiakum County Telephone Company is able to function in emergency situations as set forth in § 54.202(a)(2) of the rules and regulations of the Federal Communications Commission, 47 C.F.R. § 54.202(a)(2).

Date: June 29, 2012.

WESTERN WAHKIAKUM COUNTY TELEPHONE COMPANY

Steven M. Appelo

Its: Corporate Secretary

<sup>&</sup>lt;sup>5</sup> As used in this certification, "high-cost support" refers to "high-cost support," as defined in Section 54.5 of the rules and regulations of the Federal Communications Commission, 47 C.F.R. § 54.5.